Cliff R. Williams Business Operations & Quality Programs Auditing Services

ACCOMPLISHMENTS:

Leadership of Organization, Program, and Systems Quality Assurance Environments

LSI-Logic – Successful implementation of electronic data archival system

N.A.S.A. Ames – Commendation for ISO 9000 series Implementation

DoD-DCMA – Awards for Outstanding Performances QA Oversight (8 years accumulative)

DoD-DCMA, N.S.E.O – Commander's Coin for Excellence for Quality Oversight

(*) Security Clearance – SECRET (2006 – 2018 – Update In Process), "Q" Clearance DOE (1978 – 1980)

VITA:

- 2022 Present CEO & Co-Founder Trident Saber, LLC.
- 2021 Present Sr. Principal Quality Engineering Consultant, Northrop-Grumman (Sunnyvale, CA)
- 2018 2021 Semi-Retired working on publications
- 2008 2018 Sr. Q.A. Specialist DCMA Advisory Resident For Northrop-Grumman (Sunnyvale, CA),
- 2006 2008 Q.A. Consultant & DCMA Advisory Resident supporting various companies (San Jose, CA)
- 2004 2006 QA/Auditing Specialist (Contractor) CMI Team-Perot-Sys. Govt. Serv. (D.H.S.- INS) CA
- 2003 2004 QA Inspection/Engineering/Safety UNI-FAB Industries (Milpitas, CA), (Metal Fabricator)
- 1999 2003 Q.A./ISO Configuration Mgmt- CSC, CA (N.A.S.A.-Ames Super Computer Facility)
- 1995 1999 Q.A. / Document Control Manager- LSI Logic, CA (Semiconductor)
- 1993 1995 Q.A. Manager- Astec Enhanced the QMS for PC R&D engineering facility
- 1983 1993 Q.A. Inspection Supervisor- Avantek/H.P. CA (Hi-Band Instruments Semiconductor
- 1980 1983 Quality Engineer Manager N.A.S.A.-JSC, NE3, . (Space Shuttle Orbitor Secret)

PROFESSIONAL OVERVIEW:

- Successful Customer Contract and Design Requirements Engagement.
- Complex Solutions & Product Deliverable Assurance.
- Operational & Technical Compliance Management.
- Prevented Deliverable Misinterpretations & Customer Product/Solution Rejection.
- QMS/ISO, QA Auditing, maintaining Metrology practices, and incoming material certification review.
- Executive recognition for introduction of successful verification and enhancement of Electrostatic Discharge (ESD) principles & standards, QA conformance/nonconformance programs, Shop Safety and Document Control methodologies.
- Very instrumental in development and maintenance of management overview and detail service reports.
- Product & solution inspection & engagement tracking, product & solution specifications compliance, deliverable documentation development and management.
- Manufacturing chain-of-custody, access control records, contract reviews and supplier qualification.
- Assurance Systems & Platforms: DoD Mil-Q-9858, N.A.S.A NHB-5300, Industry ISO-9000 series, IPC-610, ISO-13485, R&D and/or commercial applications.
- Semiconductor processes, visual assessments of soldering and hardware manufacturing implementation of electronic assemblies to ensure compliance, evaluate and disposition of non conforming situations.
- Implemented & managed corrective action processes and resolution utilizing Root Cause Analysis tools resulting in improved performance, production and functionality.
 - Hands-on experience:
 - Metrics measuring per zero base or contracted AQL sampling plans in all production phases
 - o Process Audits, Conformance Testing, Quality Management

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- Root/Cause analysis investigations & Workmanship Standards reviews
- o ECO reviews & Change Control Board management

EDUCATION:

Calif. State Univ. – Long Beach, B.S. Industrial Engineering – Quality Assurance L.A. Harbor College, A.A. Industrial Tech – Electronics

DEFENSE ACQUISITION UNIVERSITY CERTIFICATIONS

CLE103	Quality Assurance Auditing
CLEIUS	Quality Assurance Auditing

- CLE008 Six Sigma: Concept and Processing
- CLE004 Lean Enterprise Concepts
- CLE201 ISO-9001:2015
- CLE301 Reliability and Maintainability
- CLE009 System Safety in Systems Engineering
- CLE001 Value Engineering
- CLE021 Technology Readiness Assessment
- CLE023 Modeling and Simulation for Test and Evaluation
- CLE042 Predictive Analysis and Quality Assurance
- CLE028 Market Research for Technical Personnel
- CLC011 Principles of Contracting
- CLE003 Performing Technical Reviews
- TST102 Test and Evaluation
- LOG200 Acquisition Logistics
- LOG102 System Sustainment Management
- MICP301 Document Management
- SYS202 Systems Planning, Research, Development & Engineering
- HBS240 Virtual Teams
- CLM021 Reducing Total Ownership Cost
- NSEP103 Material Certification

Soldering Certification (Inspector) S46/NASA STD 8739.3 & GSFC-GPR8730.6

NON-Destruct Testing – Level II (Liquid Penetrant, Radiography, Magnetic Particle)

MILITARY EXPERIENCE

922-LTC-012 HAZMAT

Electronic Acceptability Synopsis IPC-610

VETERAN – US Navy (E-5)

ASM INTERNATIONAL

Welding Inspection & Quality Control

Metallurgy for Non-Metallurgist

Corrosion (Principles of)

VOLUNTEER SERVICES

1997 Vice-Chairman - Business Partners for Emergency Preparedness (501(c)(3))

1995 – 1997 Commissioner - Chairman, City of Milpitas Telecommunication Commission

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1997–2010 Commissioner – Chairman, City of Milpitas Planning Commission 2019 – Present: Board of Director Member, Milpitas Charity Bingo Inc. (501(c)(3))

REFERENCES AVAILABLE UPON REQUEST